Information is current as of August 2022

Hours and payment/contact data subject to change. MEDDAC-Japan is not responsible for changes – please contact each institution directly for specific information.

Bilingual clinics/hospitals and Language support services near Camp Zama

TRICARE Overseas Prime beneficiaries must consult a PCM before seeking care off-post unless it is an emergency. For off-post emergencies, please call 119.

Off-Post Civilian Medical Care:

- Most clinics and hospitals in Japan require payment in cash (Yen) before a medical service is provided. In rare cases, some facilities may take a credit card. Patients must pay the medical facility and file a reimbursement claim with their insurance provider. Please take a minimum of \$15,000 Yen for a routine office visit.
- 2. Hospitals and clinics in Japan will accept walk-ins for the first visit.

Procedures for Space-Available patients:

- 1. Space-Available patient categories include TRICARE for Life, TRICARE Select, nonenrolled beneficiaries and persons who provide direct services to the U.S. Armed Forces outside the United States.
- 2. A referral from MEDDAC-Japan is not required for Space-Available patients to seek care off-post.
- 3. Space-Available patients should be familiar with their insurance plans and should contact their insurance company before seeking care overseas.
- 4. Space-Available patients should arrange for an interpreter if they are referred by a local civilian provider to a specialist at a different hospital. MEDDAC-Japan does not provide this service. Some major facilities in Kanagawa Prefecture offer language support services through the Multilanguage Information Center (MIC) Kanagawa. Prearrangement through the hospital is required. There is a fee associated with this service.
- 5. MEDDAC Japan does not translate medical documentation from English to Japanese or Japanese to English for Space-Available patients.

Bilingual Clinics near Camp Zama

Specialties	General Surgery, Gastroenterology, Pediatrics, Upper Endoscopy				
Director	Dr. Kobayashi, Yoneyuki				
Clinic Hours	ours				
Mon	Tue Wed Thu Fri Sa			Sat	
0915-1200	0915-1200	Closed	0915-1200	0915-1200	0915-1300
1400-1700	1400-1700	Closed	1400-1700	1400-1700	Closed
TEL	046-263-1380 English speaking receptionist available				
Website	http://5884-internationla-clinic.com (Japanese)				
Payment	Cash only in JPN Yen				
Address	3-5-6-110 Nishi-Tsuruma, Yamato City, Kanagawa Prefecture, 242-0005				
Access	*20 min by car from Camp Zama Gate 1				
	* Free parking spaces nearby (for 5 cars)				
	*5 min walk from Tsuruma Odakyu station				
Note	*English speaking receptionist available				
	*Immunizations: walk-in for Hib vaccine, pediatric pneumococcal vaccine, DT,				
	DPT, DPT-IPV, Polio, MR, Japanese encephalitis. Please call a few days in advance				
	for mumps, chicken pox, hepatitis A & B, influenza, Rotavirus, Rabies.				
	*Real Time PCR test, antigen test, antibody test available				

1. Kobayashi International Clinic 小林国際クリニック

2. Takahashi Clinic たかはしクリニック

Specialties	Gastroente	Gastroenterology, Cardiology Internal Medicine, Pediatrics, Surgery,				
	Proctology	Proctology				
Director	Dr. Takaha	shi, Kensho				
Clinic Hours *	2 nd Sunday &	Holidays Clos	ed			
Mon	Tue	Wed	Thu	Fri	Sat	*Sun
0900-1230	0900-1230	Closed	0900-1230	0900-1230	0900-1230	0900-1230
1500-1900	1500-1900	.500-1900 Closed 1500-1900 1500-1900 Closed Closed				
TEL	046-257-77	046-257-7737				
Website	N/A	N/A				
Payment	Cash only i	Cash only in JPN Yen				
Address	3-42-61 So	ubudai, Zama	City, Kanagav	va Prefecture	252-0011	
Access	*15 min by	*15 min by car from Camp Zama Gate 1 (behind Soubudaimae station)				
	*Free park	*Free parking space (for 3 cars) in front of the clinic				
	*3 min wal	*3 min walk from Soubudaimae Odakyu station				
Note	*Immuniza	*Immunization is available				
	*No PCR te	est nor antiger	n test			

3. Uchiyama Orthopedics Clinic 内山整形外科

Specialties	Orthopedics, Surgery (physical therapy), Rheumatology					
Director	Dr. Uchiyama, Maki					
Clinic Hours						
Mon	Tue Wed Thu Fri Sat					
0900-1200	0900-1200	0900-1200 0900-1200 0900-1200 0900-1200 0900-1200				
1400-1830	1400-1830	1400-1830	1400-1830	1400-1830	1400-1600	
TEL	046-253-4333					
Website	http://uchiyama-seikei.com					
Payment	Cash only in JPN Yen					
Address	4-2598 Iriya, Zama city, Kanagawa prefecture, 252-0024					
Access	*20 min by car from Camp Zama Gate 1 (near Zama Odakyu Station)					
	*Free parking space in front of & near the clinic					
	*7 min walk from Zama Odakyu station					
Note	English Speaking receptionists available					
	80% of staff are	e female includir	ng Dr. Uchiyama	, director		

4. Kikuchi General Medical Clinic きくち総合診療クリニック

Specialties	Cardiology	Internal Medicine, Surgery, ER, Psychosomatic Medicine, Nephrology, Cardiology, Pulmonology, allergy, Orthopedics, Pediatrics, Rehabilitation,				
Director		Neurosurgery, CT/MRI Dr. Kikuchi, Yamato				
Clinic Hours	DI. KIKUCHI	, Taniato				
Mon	Tue	Wed	Thu	Fri	Sat	Sun/Holiday
0900-1300	0900-1300	0900-1300	Closed	0900-1300	0900-1300	0900-1300
1300-1800	1300-1800	1300-1800	Closed	Closed	1300-1800	1300-1800
1900-2000	1900-2000	1900-2000	Closed	Closed	1900-2000	Closed
TEL		0467-76-1000				
Website Payment		https://kikuchi-geclinic.jp/				
Address		Cash/Credit Cards/Suica/Pasmo 7-18-2 Fukayanaka, Ayase city, Kanagawa prefecture, 252-1107				
Access	*40 min by *Free park	*40 min by car from Camp Zama Gate 1 *Free parking (for 280 cars - Clinic is located in Risemall Ayase Shopping Mall) *Near NAF Atsugi West gate				
Note	0	*Diagnostic exam (MRI/CT) room on the 1 st floor next to the pharmacy *Immunization available				
		*PCR Test, antigen test, antibody test available *Outpatient clinic on the 2 nd floor (the other side of "Daiso" 100 yen store)				

International Hospitals accredited by the Joint Commission International

1. Shonan Fujisawa Tokushukai Hospital 湘南藤沢徳洲会病院

Specialties	General Internal Medicine, Neurology, Pulmonary Medicine, Gastroenterology, Cardiovascular Medicine, Interventional Endoscopy, Nephrology, Endocrinology/Diabetes and Metabolism, Hepato- Gastroenterology, Emergency Medicine, General Surgery, Cardiovascular Surgery, Orthopedics, Spine Surgery, Neurosurgery, Pediatrics, Obstetrics and Gynecology, Pediatric Surgery, Urology, Ophthalmology, Dermatology, Plastic Surgery, Otorhinolaryngology, Anesthesiology, Cerebrovascular Neurosurgery, Radiology (Radiotherapy / Radio Diagnosis), Stroke Center, Cardiovascular Center, Robotic Surgery Center, Center of Hepato-Gastroenterology, Pain Control Center, Outpatient Chemotherapy Room, Same Day Surgery Center, Dialysis Center, Health Management Center, Rehabilitation
Clinic Hours	1 st office visit from 0800 – 1100/Specialty clinic – please contact each clinic International Medical Support Center Hours: Mon-Fri 0800-1200, 1330-1500, 1700-1830 Closed on Sundays & Holidays Email: <u>international@ctmc.jp</u>
TEL	0466-35-1177 or International Medical Support Center 0466-35-1332
Website	https://www.fujisawatokushukai.jp
Payment	Yen cash/credit/debit cards
Address	1-5-1 Tsujidokandai, Fujisawa, Kanagawa 251-0041
Access	*90 min by car from Camp Zama Gate 1 *8 min walk from JR Tsujido station/free shuttle bus every 10 minutes from Tsujido station - North Exit between 0740 and 1700 *Parking fee - 1 st one hour 100 yen + 200 yen/hour; up to 500 yen
Note	 *1st office visit by walk-in; check-in by 1100 am *Without a letter of introduction (shoukaijyo) from your attending physician an extra initial office visit fee 2,200 yen will be charged *Specialty care by appointment only *A translator tablet device available at the business office (ljika) *A translator can be arranged by International Support Center (fee for service)

2. Shonan Kamakura General Hospital 湘南鎌倉総合病院

Specialties	General Internal Medicine, Nephrology, Diabetes and Endocrinology, Hemodialysis Center, Transplant Surgery, Urology, Podiatry Outpatients, Hematology, Gastroenterology Center, Pulmonology, Sleep Medicine Outpatients, Rheumatology, Chinese Traditional Medicine, Surgery, Surgical Correction for Chest Deformity, Breast Surgery, Respiratory Surgery, Liver, gall bladder and pancreases Surgery, Stroke treatment, Cardiovascular Medicine, Cardiovascular Surgery, Aorta Center, Vascular Shunt Care Center, Obstetrics and gynecology, Neurosurgery, Orthopedic Surgery, Spine Center, Pediatrics, Plastic Surgery & Aesthetic Surgery
Clinic Hours	1 st office visit from 0730- (Hours vary by department); Specialty clinic – by appointment only; please contact each department
TEL	0467-46-1717 International Support Center 0467-46-9931 International Support Center Mon-Sat 0830-1700 (closed on Sun & National Holidays) inquiry@shonankamakura.or.jp
Website	https://www.skgh.jp (English available)
Payment	Yen cash/credit cards
Address	1370-1 Okamoto, Kamakura city, Kanagawa 247-8533
Access	*90 min by car from Gate 1 of Camp Zama *Free Shuttle bus from JR Ofuna station East & West Exits 0710-1750 (please check the bus schedule for more details) *First two hour parking fee 200 yen + 100 yen/hour after initial two hours
Note	 *1st office visit by walk-in; check-in hours vary by department *Without a letter of introduction (shoukaijyo) from your attending physician an extra initial office visit fee 5,500 yen will be charged *Specialty care by appointment only *A translator can be arranged by International Support Center (fee for service) *Mediphone – translator service by phone – available

3. NTT Medical Center Tokyo NTT 東日本関東病院

Specialties	Internal medicine, Dermatology, Pediatrics, Mental health,		
	Chronic disease management, Back, joint or muscle pain,		
	Health checks, Travel assistance/ certificate/vaccine, Childhood		
	vaccination, Ear, nose and throat problems,		
	Contraception advice, Sexual health check		
Clinic Hours	Mon-Fri 0830-1100/1300-1500 Closed: Sat, Sun & National Holidays		
TEL	International Medical Clinic 03-6721-6239 (direct – English OK)		
Email	International Medical Clinic https://www.ntihc-ml@east.ntt.co.jp		
Website	https://www.ntt-east.co.jp/kmc/en		
Payment	Yen cash/Credit & Debit cards/QR Code (Line Pay etc.)		
Address	5-9-22 Higashi-Gotanda, Shinagawa ward, Tokyo 141-8625		
Access	*90 min by car from Camp Zama Gate 1		
	*7 min walk from Gotanda station (JR line & Tokyu Ikegami line)		
	*Free shuttle bus from East Exit of JR Gotanda station available		
	between 0800 and 1745		
	*Parking fee: 100 yen/28 minutes		
Note	*International Medical Clinic newly opened in April 21. Please call 03-		
	6721-6239 or email at <u>nntihc-ml@east.ntt.co.jp</u> for an appointment.		
	*Documentation can be translated into English per patient's request; a		
	translation fee with documentation fee is 13,200 yen + more depending		
	on the size of the documentation		

4. St. Luke's International Hospital 聖路加国際病院

Specialties	Cardiovascular Center, Gastroenterology Center, Ambulatory Care Center		
	for Children, Breast Center, Center for Integrated Sports Medicine,		
	Neurology & Neurosurgery Center, Kidney Center, Immuno-Rheumatology		
	Center, Liaison Center (Psychiatry department/ Psychosomatic Medicine		
	Department), Departments: Immuno-		
	Rheumatology Center/ Comprehensive Medical Assessments Department/		
	Clinical Laboratory Department, Oral Surgery Department, Dermatology		
	Departmentetc. Please refer to the website.		
Hours	By appointment only		
TEL	03-3541-5151		
	Central Appointment Line: 03-5550-7120 (Mon-Fri		
	0830-1700) International Department: 03-5550-		
	7166 (direct)		
Email	International Department: <u>5931@luke.ac.jp</u>		
Website	http://hospital.luke.ac.jp		
Payments	Yen cash/credit & debit cards		
Address	9-1 Akashi cho, Chuo ward, Tokyo 104-8560		

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*A letter of introduction (shoukaijyo) and appointment required.	
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Language Support Services

AMDA International Medical Information Center AMDA国際医療情報センタ—			
TEL	03-5285-8088	Office Hours	10:00 – 16:00 daily
Website	https://www.amdamedicalcenter.com/activities		
Note	appropriate providers no	ai, Chinese, Korean, Spanish	

MIC Kanagaw	MIC Kanagawa (Multi-language Information Center Kanagawa) ミックかながわ			
TEL/Hours	Arrange by the hospital with the service contract for your appointment			
Website	http://mickanagawa.web.fc2.com/en-index.html			
Note	 *A hospital with the service contract will contact with MIC Kanagawa to coordinate an interpreter for your appointment if necessary. * Fees vary by hospitals; however, the basic fee is 3,300 per three hours + transportation fees for the assigned interpreter * Contracted Hospitals near Camp Zama 			
	Sagamihara city (2) Kitasato University Hospital, Sagamihara Kyodo Hospital			
	Ebina city (1)	Ebina General Hospital		
	Zama (1)	Zama General Hospital		
	Yamato (1)	Yamato Tokushukai Hospital		
	Atsugi City (5)Shonan Atsugi Hospital, Atsugi Civic Hospital, Tomei Atsugi Hospital, Tomei Atsugi Clinic, Kanagawa Rehab Hospital			