



DEPARTMENT OF THE ARMY
UNITED STATES ARMY JAPAN AND I CORPS (FORWARD)
UNIT 45005
APO AREA PACIFIC 96343-5005

REPLY TO
ATTENTION OF:

APAJ-JA

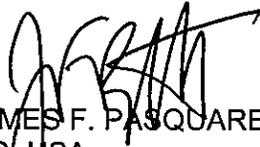
24 JUL 2015

COMMAND POLICY MEMORANDUM 15-03

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SUBJECT: Commanding General's Open Door Policy

1. Soldiers are responsible to ensure that the commander is made aware of problems that affect discipline, morale, and mission effectiveness; and an open door policy allows members of the command to present facts, concerns, problems of a personal or professional nature, or other issues which the Soldier has been unable to resolve through his/her chain of command. For this reason, as the USARJ and I Corps (Forward) Commanding General, I will ensure that my door always remains open to listen to and help resolve issues of concern.
2. Most problems can be rapidly solved through established military channels. The chain of command and Inspector General will be fully utilized by all personnel. My open door policy does not replace the chain of command, nor can my open door policy be used to replace or interfere with an ongoing investigation or disciplinary process. Each of these processes has avenues of redress that should be used fully and properly. However on occasion, issues arise that are of such a nature as to cause individuals to feel that they cannot comfortably use the chain of command.
3. It is critical to the success of our mission and to our individual well-being that problems, real or perceived, be promptly addressed. This command will not tolerate any adverse activity, real or implied, for utilizing my open door policy.
4. This memorandum supersedes Command Policy Memorandum 13-10, dated 29 August 2013.
5. The point of contact for this action is Mr. Barry J. Stephens at 263-3372.


JAMES F. PASQUARETTE
MG, USA
Commanding

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